

Urgent Message Regarding Insurance Coverage for Outpatients

As most outpatients are aware, Medicaid is changing from a Medicaid Fee-for –Service (FFS) to Medicaid Managed Care. Clients currently in a program operated under the Medicaid FFS must enroll in an HMO unless they are in an excluded group. Care will begin to be coordinated by the member’s HMO and for the most part, individuals will need to use providers that are in the health plan’s network. The services provided by Matheny that are affected by this change are outpatient care, dental outpatient care, DME services for outpatients and Adult Medical Day participants. ***This does not affect our in-patient residents.***

Medicaid has identified four (4) New Jersey HMOs that individuals will have a choice of enrolling with to continue to receive Medicaid medical, dental, DME and Adult Medical services. Those companies are **Amerigroup New Jersey, Inc., Healthfirst Health Plan of New Jersey, Horizon NJ Health and UnitedHealthcare Community Plan**. Matheny is aggressively working with all four companies to become a provider for all services so that there is no interruption of services and the transition will be seamless for our current patient population. We just ask for your patience as we work through this complicated process. As we do not necessarily conform to the typical model of the providers HMOs usually contract with, the application and acceptance process for Matheny to the HMOs can be challenging for all parties involved. We will continue to be pleasantly persistent with the provider relations teams of all four organizations as we all travel through this transition period.

As always, Matheny is committed to optimizing the quality of life for all the people we serve. We will do our best to help our outpatient clients navigate through this complicated process. In your correspondence or conversations with HMOs, please emphasize the importance to you of having Matheny as an in-network provider.

If you have any questions or concerns regarding outpatient service, please call Elizabeth Andolino at (908) 234-0011., ext. 771 or 785, or email her at eandolino@matheny.org. For questions about durable medical equipment, call (908) 234-0011, ext. 722, or email Dan O’Neill at doneill@matheny.org. Families of adult medical day patients should contact Michelle Russo at (908) 234-0011, ext. 212, or mrusso@matheny.org.